

LEADERSHIP. EMPOWERMENT. VOICE.



# USING DATA TO MAKE THE CASE II: BEYOND KEY PERFORMANCE INDICATORS

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12:30 PM - 1:30 PM 9/25/2018

## Overview

- What do we mean by "Making the Case"?
- KPIs: a good first start
- What is next? Key data specific to your college
- The equity connection: Southwestern College
- Qualitative data from students
- Questions and Discussion

## "Making the Case"

- Simple and direct statements documenting reasons for change
- Provides qualitative and quantitative evidence
- Creates history for reference and accreditation
- Provides process guidelines



## Key Performance Indicators

- Less intimidating entry into data discussions
- Available at the LaunchBoard Guided Pathways tab for all colleges
- www.calpassplus.org/LaunchBoard/guidedpathw ays.aspx
- Cal-PASS Plus password needed
- After you considered your KPIs and whether they are relevant to your faculty – where will this take you next?

## Data Points to Consider

- Average Number of Credits
   Attempted in Year One
- College-Level Course Success Rate
- Persisted from Term 1 to Term 2
- Successfully Completed Transfer-Level Math in Year One
- Successfully Completed Transfer-Level English in Year One (or both)

- Successfully Earned 6+
   College Credits in First Term
- Successfully Earned 15+
   College Credits in First Term
- Successfully Earned 30+
   College Credits in Year One
- Attempted 30+ Credits in Year One

## National Data: Research and Resources

- The U.S. Department of Education's College Scorecard: a comparison of schools by degree program, size, location, or name.
- The Integrated Postsecondary Education Data System (IPEDS) from the National Center for Education Statistics: a mandatory reporting system for all post-secondary institutions that participate in any federal student financial aid program to provide student data on enrollment, persistence, degrees/certificates awarded, and on financial aid.
- The National Student Clearinghouse® Research Center™: provides research on enrollment, transfer, high school graduates, and much more

## National Data: Research and Resources

- The Digest of Education Statistics: includes the number of schools and colleges, teachers, enrollments, and graduates, in addition to educational attainment, finances, federal funds for education, libraries, and international education, population trends, attitudes on education, education characteristics of the labor force, government finances, and economic trends.
- Center for Urban Education at USC, The Equity Scorecard:
   quantitative and qualitative data and inquiry tools for problem-solving
   to improve the success of students from underrepresented racial ethnic groups

## State and Local Data: Research and Resource

- <u>California Community Colleges Chancellor's Office MIS Data Mart</u>: provides information about students, courses, student services, outcomes and faculty and staff.
- The Launchboard: a statewide data system supported by the California Community Colleges Chancellor's Office and hosted by Cal-PASS Plus, provides data on the effectiveness of college programs in both CTE and non-CTE pathways.

### Research and Resources

- The Research and Planning Group for California Community
   Colleges: provides research and analysis on general elements of
   CA's community college landscape and topical issues.
- O\*Net Online: contains hundreds of standardized and occupationspecific descriptors on almost 1,000 occupations covering the entire U.S. economy, the skills and abilities needed for those occupations, and job forecasts. Though not exclusive to CA, was developed here.
- <u>Community College Research Center</u>: provides research specific to community colleges and is heavily involved in Guided Pathways work.

## Begin with your programs and awards

#### Several good sources for this:

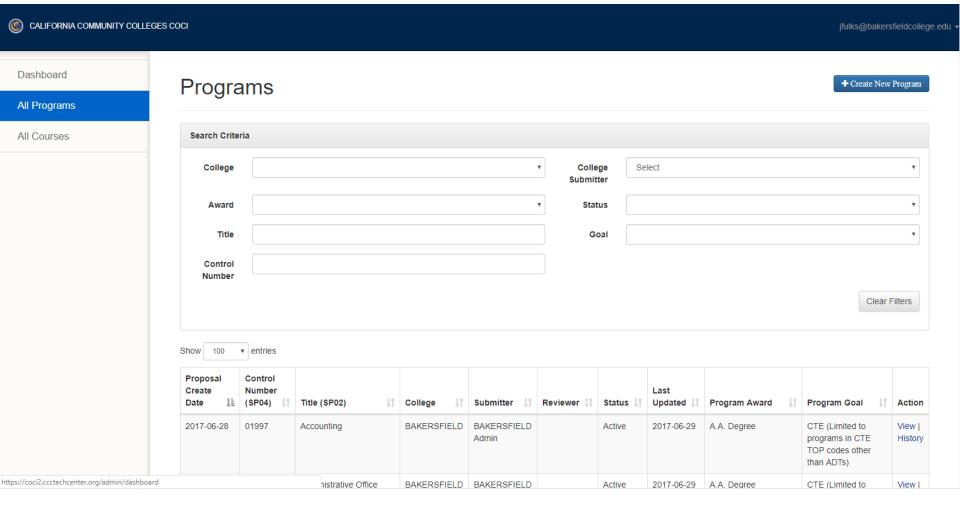
- Institutional Research
- Program Review
- COCI
- Datamart

#### Several less reliable sources

- Catalog
- Website

# COCI Chancellor's Office Curriculum Inventory

https://coci2.ccctechcenter.org/



## Datamart -



## California Community Colleges

SYSTEM OPERATIONS | COMMUNITY COLLEGES |

Sitemap

DATAMART



# FACES of our COMMUNITY

SAN JOSE CITY COLLEGE

Amy Tan

Author

**CLICK TO READ MORE** 



#### Welcome to the California Community Colleges Chancellor's Office

The California Community Colleges is the largest system of higher education in the nation, with 2.1 million students attending 115 colleges. Our colleges provide students with the knowledge and background necessary to compete in today's economy. With a wide range of educational offerings, the colleges provide workforce training, basic courses in English and math, certificate and degree programs and preparation for transfer to four-year institutions.

#### https://datamart.ccco.edu/



## California Community Colleges Chancellor's Office Management Information Systems Data Mart

Home

Resources

Queries

#### Welcome to California Community Colleges Chancellor's Office MIS Data Mart

The data mart provides information about students, courses, student services, outcomes and faculty and staff. The emphasis of a data mart is to answer the questions of administrators, educators, parents, students, state leaders, and professional organizations.

Because the data mart is aimed at supplying information to a wide variety of users, the easy-to-use interface and query explanations insure the data are easily accessed and processed.

Begin by selecting one of the topic areas.



#### California Community Colleges Chancellor's Office

#### Management Information Systems Data Mart

Home

Students

Courses

**Student Services** 

**Outcomes** 

Faculty & Staff

#### Students/Headcounts

Reports showing student counts, with demographic breakouts if desired, by:

- Annual/Term Student Count
- Enrollment Status
- Day/Evening Status
- Full-time/Part-time Status
- Citizenship Status
- Education Status
- Full-time Equivalent Student (FTES) Counts
- Distance Education (DE) Full-time Equivalent Student (FTES) Counts

#### Student Services

Reports showing student counts, with demographic breakouts if desired, for students who are participants in programs and or services overseen by the Student Services Division of the Chancellor's Office:

- Student Assessment Summary by Instrument ID
- California Work Opportunity and Responsibility to Kids (CalWORKs)
- Disabled Student Program and Services (DSPS)
- Extended Opportunity Program and Services (EOPS)
- Financial Aid
- Matriculation
- Special Population/Group Student Count
- Student Success Services Student Count

#### Outcomes

Reports showing student outcomes in enrollments and programs, with demographic breakouts if desired, by:

- Basic Skills Cohort Progress Tracker
- Enrollment Retention and Success Rate
- Grade Distribution
- Program Awards
- Student Success Scorecard Metrics
- Student Success Scorecard Skills Builder Metric
- Transfer Velocity
- System Wage Tracker
- College Wage Tracker
- Transfer Volume

#### Courses/Calendar

Various reports showing course characteristics such as TOP code, credit status, SAM code, etc. as well as how the course was offered such as day / evening status and accounting method. The reports include:

- Counts of sections offered, students enrolled, and FTES by credit course characteristics
- Counts of sections offered, students enrolled, and FTES by noncredit course characteristics
- Counts of sections offered, students enrolled, and FTES by basic skills course characteristics
- List of courses offered during a term with section counts and characteristics
- Academic Calendar Summary for all colleges for a fiscal year
- Academic Calendar for a district for a fiscal year
- College Master Course/Program File

#### Faculty & Staff

Reports showing faculty and staff:

- Annual Statewide Staffing Reports
- Faculty & Staff Demographics

Faculty & Staff

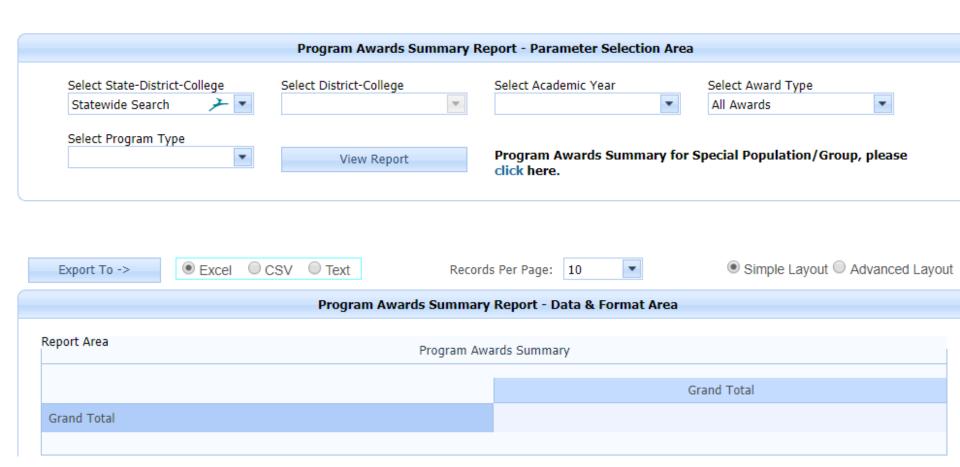


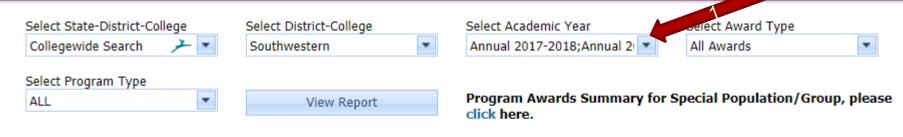
#### California Community Colleges Chancellor's Office

#### Management Information Systems Data Mart

Home Students Courses Student Services Outcomes

You are here: Data Mart > Outcomes > Program Awards Summary







Report Area

#### Program Awards Summary Report - Data & Format Area

Pro	ogram Awards Summary						
	Annual 2015-2016 Award Count	Annual 2016-2017 Award Count	Annual 2017-2018 Award Count				
Southwestern Total	2,550	2,604	2,646				
Associate in Science for Transfer (A.ST) Degree	231	295	352				
Associate in Arts for Transfer (A.AT) Degree	380	358	398				
Associate of Science (A.S.) degree	311	346	333				
Associate of Arts (A.A.) degree	753	697	712				
Certificate requiring 60+ semester units	1						
Certificate requiring 30 to < 60 semester units	443	551	453				
Certificate requiring 18 to < 30 semester units	131	100	117				
Certificate requiring 12 to < 18 units	1	1					
Certificate requiring 6 to < 18 semester units	299	252	270				
Other Credit Award, < 6 semester units		4	11				

## Begin clarifying the paths you have

#### Review the COCI list compared to:

- Catalog
- Website
- Program Review List
- Department websites
- Curriculum committee list

## Begin to examine your awards

- How many awards for each program over the last 3 years?
- How many units required for each award? (examine these in light of new funding of 16 units+)
- Do any programs have prerequisites? Are they included in the program total or outside of the total (nursing, xray, respiratory therapy, dental hygiene, biotech, other CTE programs, etc)?

## Select 4 digit top code

			Annual 2015-2016 Award Count	Annual 2016-2017 Award Count	Annual 2017-2018 Award Count	
	Sou	thwestern Total	2,550	2,604	2,646	
	=	Associate in Science for Transfer (A.ST) Degree Total	231	295	352	
		Administration of Justice-2105	82	113	134	
		Business Administration-0505	114	139	161	
		Computer Science (Transfer)-0706	7	14	29	
		Mathematics, General-1701	26	27	23	
		Physics, General-1902	2	2	5	
	Ξ	Associate in Arts for Transfer (A.AT) Degree Total	380	358	398	
	Anthropology-2202 Art-1002 Dramatic Arts-1007 Economics-2204 English-1501 Fine Arts, General-1001		12	8	12	
			19	13	17	
			5	3	1	
					4	
			27	21	26	
			6	2	8	
		Geography-2206			4	
		History-2205	22	18	17	
	Journalism-0602 Kinesiology-1270		5	10	6	
			22	26	33	
		Liberal Arts and Sciences, General-4901		4	11	
		Music-1004	4	7	3	
		Philosophy-1509	9	10	14	

## What is influencing students?

- Small numbers do not mean an award should not exist
- Changes over the years may be a switch to transfer degrees from local AA's – don't forget to look at this
- Ask students
- Examine student pathways by selecting a single award and looking at students' course work
- Disaggregate by gender, ethnicity, and special populations

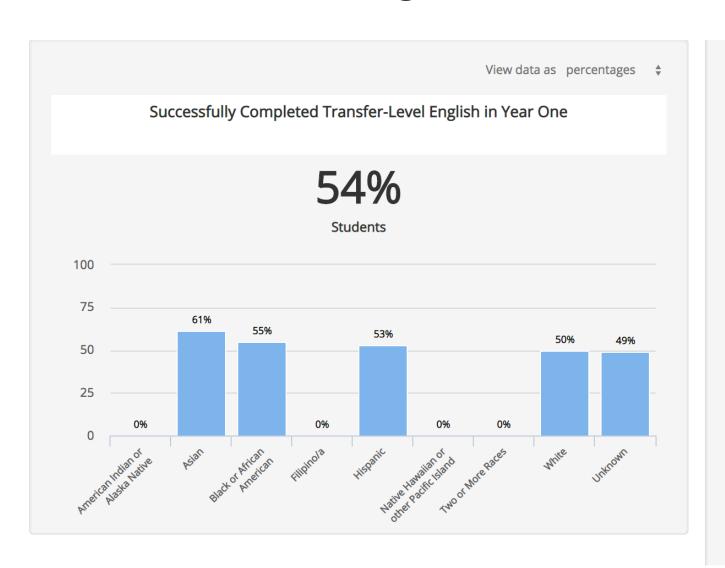
## Southwestern: Who are We?

- African Americans, 5.9% of the student enrollment
- Asian/Pacific Islanders, 13.8% of student enrollment
- Hispanics, 51.2% of student enrollment
- Number of students identified as economically disadvantaged, 62.6% compared to the service area rate of 15.3%
- Number of students served by the Disability Support Services has increased by 71% over a 10 year period

## Southwestern: What Drives Us?

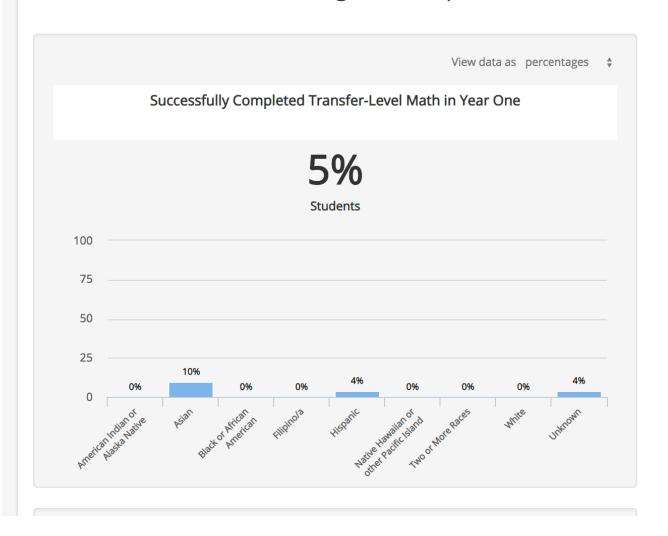
- Equity issues drive our planning and involvement in Guided Pathways
- Looking at special populations using data to "MTC"
- Looked at completion rates among Latinx and African-American students.
- Asked questions about disproportionate impact in placement rates and completion of Math/ENGL in first year to inform our AB 705 discussions

## Southwestern College

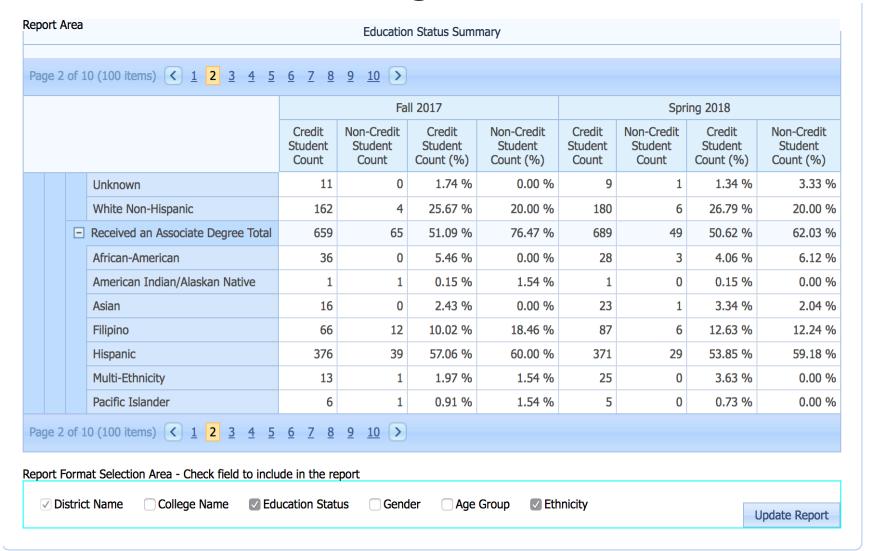


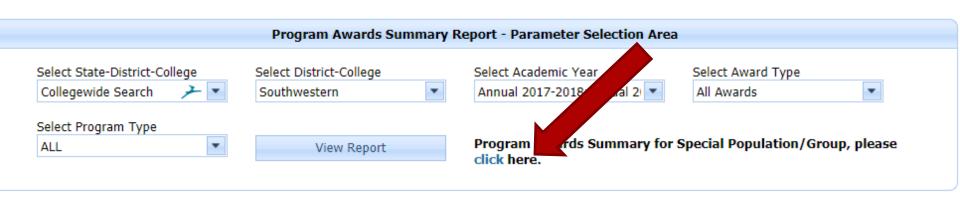
## Southwestern College

Transferrable Math and English Completion Top 1



## Southwestern College





## ○ CSV ○ Text Records Per Page: 50 Simple Layout ○ Advanced Layout

#### Program Awards Summary Report - Data & Format Area

Excel

Export To ->





California Community Colleges Chancellor's Office

#### Management Information Systems Data Mart

Home Students

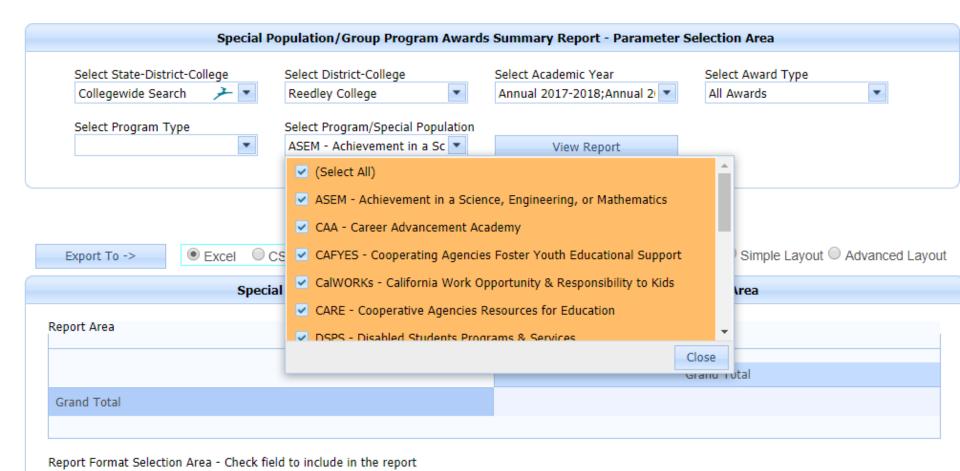
Courses

**Student Services** 

**Outcomes** 

Faculty & Staff

You are here: Data Mart > Outcomes > Speical Population/Group Program Awards Summary



		Annual 2015-2016	Annual 2016-2017	Annual 2017-2018
		Award Count	Award Count	Awara Count
	Certificate requiring 18 to < 30 semester units	21	23	49
	Certificate requiring 12 to < 18 units	19	10	13
E	EOPS - Extended Opportunity Programs & Services Total	98	118	169
	Associate in Science for Transfer (A.ST) Degree	20	30	26
	Associate in Arts for Transfer (A.AT) Degree	6	16	34
	Associate of Science (A.S.) degree	16	15	21
	Associate of Arts (A.A.) degree	15	14	18
	Certificate requiring 30 to < 60 semester units	6	20	17
	Certificate requiring 18 to < 30 semester units	23	13	31
	Certificate requiring 12 to < 18 units	12	9	22
	Noncredit award requiring from 288 to < 480 hours		1	
E	First Generation Total	496	476	
	Associate in Science for Transfer (A.ST) Degree	81	91	
	Associate in Arts for Transfer (A.AT) Degree	38	43	
	Associate of Science (A.S.) degree	99	112	
	Associate of Arts (A.A.) degree	60	47	
	Certificate requiring 60+ semester units	2	1	
	Certificate requiring 30 to < 60 semester units	46	62	
	Certificate requiring 18 to < 30 semester units	123	90	
	Certificate requiring 12 to < 18 units	42	24	
	Noncredit award requiring from 288 to < 480 hours	5	6	
E	Foster Youth Total	8	22	30
	Associate in Science for Transfer (A.ST) Degree	2	3	4
	Associate in Arts for Transfer (A.AT) Degree	1	1	
	Associate of Science (A.S.) degree	1	10	6
	Associate of Arts (A.A.) degree		2	4
	Certificate requiring 30 to < 60 semester units		4	6
	Certificate requiring 18 to < 30 semester units	4	2	7
	Certificate requiring 12 to < 18 units			3

		Annual 2015-2016 Award Count	Annual 2016-2017 Award Count	Annual 2017-2018 Award Count
	Certificate requiring 12 to < 18 units			1
-	Military (Active Duty, Active Reserve, National Guard) Total	16	15	18
	Associate in Science for Transfer (A.ST) Degree	5	3	1
	Associate in Arts for Transfer (A.AT) Degree	1		
	Associate of Science (A.S.) degree	3	4	7
	Associate of Arts (A.A.) degree	1		
	Certificate requiring 30 to < 60 semester units	1	4	4
	Certificate requiring 18 to < 30 semester units	4	4	5
	Certificate requiring 12 to < 18 units	1		1
=	Special Admit Total	40	40	72
	Associate in Science for Transfer (A.ST) Degree	10	14	18
	Associate in Arts for Transfer (A.AT) Degree	7	7	4
	Associate of Science (A.S.) degree	9	13	15
	Associate of Arts (A.A.) degree	4	4	2
	Certificate requiring 60+ semester units	1		1
	Certificate requiring 30 to < 60 semester units	3		9
	Certificate requiring 18 to < 30 semester units	4	1	16
	Certificate requiring 12 to < 18 units	2		7
	Noncredit award requiring from 288 to < 480 hours		1	
=	Veteran Total	20	17	12
	Associate in Science for Transfer (A.ST) Degree	4	7	
	Associate in Arts for Transfer (A.AT) Degree	2	2	
	Associate of Science (A.S.) degree	4	4	3
	Associate of Arts (A.A.) degree	2	2	2
	Certificate requiring 30 to < 60 semester units	1	2	2
	Certificate requiring 18 to < 30 semester units	4		5
	Certificate requiring 12 to < 18 units	3		

## How long did the degrees take? Top 25

Date

9/9/1991

2/3/1992

9/14/1992

1/19/1994

8/22/1994

8/22/1994

1/17/1996

8/18/1997

1/12/1998

1/12/1998

8/18/1998

8/18/1998

1/11/1999

6/1/1999

8/17/1999

8/15/2000

1/16/2001

6/4/2001

9/5/2001

9/5/2001

9/5/2001

9/5/2001

**GCC Name** 

**FALL 1991** 

SPRING 1992

**FALL 1992** 

SPRING 1994

**FALL 1994** 

**FALL 1994** 

SPRING 1996

**FALL 1997** 

SPRING 1998

SPRING 1998

**FALL 1998** 

**FALL 1998** 

SPRING 1999

SUMMER 1999

**FALL 1999** 

**FALL 2000** 

SPRING 2001

SUMMER 2001

**FALL 2001** 

**FALL 2001** 

**FALL 2001** 

**FALL 2001** 

SUMMER 1991 6/24/1991

SUMMER 1992 6/22/1992

SUMMER 1993 6/21/1993

GCC Code

1915

1917

1923

1925

1927

1935

1943

1947

1947

1963

1977

1983

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1987

1987

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2013

2015

2017

2017

2017

2017

			19 6	uic	u	<i>-</i> 913		lan	C:	TOP Z	5
											otuaent s
									Student'		First
Total							Award		s First		Credit
Units						Award	Completi	Award	Credit	Student's First	Term
Complet	Award	Academic				Confer	on Term	Completion	Term at	Credit Term at	Begin

Date

12/13/2017

6/13/2018

6/13/2018

12/13/2017

8/25/2017

6/13/2018

8/25/2017

12/13/2017

12/13/2017

8/25/2017

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Term Name

FALL 2017

SPRING 2018

SPRING 2018

FALL 2017

SUMMER 2017

SPRING 2018

SUMMER 2017

FALL 2017

**FALL 2017** 

SUMMER 2017

SPRING 2018

SPRING 2018

FALL 2017

SPRING 2018

SPRING 2018

SPRING 2018

**FALL 2017** 

SUMMER 2017

SPRING 2018

SUMMER 2017

**FALL 2017** 

FALL 2017

SPRING 2018

SPRING 2018

**FALL 2017** 

Type Plan Code

CERT PHOTO-C

RN-AS

TA-AA

EET-AS

REA-AS

HS-AA

ZHUM-AA

CDSS-C

MFO-AS

MATH-AST

AS-T ADMJ

AS-T BUS A

HIST AA-T

AS-T BUS A

ACCTG-AS

PSYCH- AAT

AS-T BUS A

ACCTG-AS

Z-GETS

RN-AS

RM-C

RN-AS

CERT FITS-C

SS-AA

GB-C

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Award Name

Photography

Theatre Arts

Health Science

HUMANITIES

Social Science

Mathematics

History

Accounting

Psychology

Accounting

Medical Front Office

Administration of Justice

Business Administration

Business Administration

Business Administration

Restaurant Management

Registered Nursing

Registered Nursing

Fitness Specialist

Registered Nursing

Real Estate Appraisal

Electronics Technology Technician

Child Development: Site Supervisor

Business Administration: General Business

GENERAL EDUCATION TRANSFER STUDIES

ed

171

133.5

219

157.5

124.5

113

175.5

99

90

85

127

126

126.99

119

132

146

105

67

70.33

116.5

142

262.5

168

117

140.5

## How many units? Top 36

Total Units Complete	Award Typ	Academic Plan Code	Award Name	Award Confer Dat	Award Completion Term Cod	Award Completion Term Nam
262.5	CERT	FITS-C	Fitness Specialist	12/13/2017	2177	FALL 2017
219	AA	TA-AA	Theatre Arts	6/13/2018	2183	SPRING 2018
182.81	AS	RN-AS	Registered Nursing	6/13/2018	2183	SPRING 2018
180.5	AS	ADAST-AS	Office Technology: Administrative Assistant		2183	SPRING 2018
180.33	AS	RN-AS	Registered Nursing	12/13/2017	2177	FALL 2017
177.2	AS	RN-AS	Registered Nursing	12/13/2017	2177	FALL 2017
176.5	AS	RN-AS	Registered Nursing	6/13/2018	2183	SPRING 2018
175.5	CERT	GB-C	Business Administration: General Business	8/25/2017	2175	SUMMER 2017
172.5	CERT	FITS-C	Fitness Specialist	12/13/2017	2177	FALL 2017
171.82	AS	RN-AS	Registered Nursing	6/13/2018	2183	SPRING 2018
171	CERT	РНОТО-С	Photography	12/13/2017	2177	FALL 2017
170.5	AST	MATH-AST	Mathematics	12/13/2017	2177	FALL 2017
168	AS	ACCTG-AS	Accounting	6/13/2018	2183	SPRING 2018
168	AS	RN-AS	Registered Nursing	12/13/2017	2177	FALL 2017
167.5	AS	RN-AS	Registered Nursing	6/13/2018	2183	SPRING 2018
167	AA	HS-AA	Health Science	8/25/2017	2175	SUMMER 2017
165.5	AST	AS-T PHY	Physics	8/25/2017	2175	SUMMER 2017
164.75	AS	RN-AS	Registered Nursing	6/13/2018	2183	SPRING 2018
163.5	AS	RN-AS	Registered Nursing	12/13/2017	2177	FALL 2017
163	AA	A&H-AA	Arts and Humanities	6/13/2018	2183	SPRING 2018
161.5	AS	RN-AS	Registered Nursing	6/13/2018	2183	SPRING 2018
161	AS	MFO-AS	Medical Front Office	12/13/2017	2177	FALL 2017
161	CERT	SADS-C	Specialist in Alcohol/Drug Studies	2/15/2018	2181	WINTER 2018
159.5	AS	RN-AS	Registered Nursing	6/13/2018	2183	SPRING 2018
159.33	AS	RE-AS	Real Estate	8/25/2017	2175	SUMMER 2017
158.5	AS	RN-AS	Registered Nursing	12/13/2017	2177	FALL 2017
158.5	AS	RN-AS	Registered Nursing	6/13/2018	2183	SPRING 2018
157.5	AS	EET-AS	Electronics Technology Technician	12/13/2017	2177	FALL 2017
157	AST	AS-T BUS A	Business Administration	12/13/2017	2177	FALL 2017
156.5	AS	RN-AS	Registered Nursing	12/13/2017	2177	FALL 2017
153.5	AS	RN-AS	Registered Nursing	6/13/2018	2183	SPRING 2018
153.15	AS	RN-AS	Registered Nursing	12/13/2017	2177	FALL 2017
152.5	AS	RN-AS	Registered Nursing	12/13/2017	2177	FALL 2017
150.5	AS	RN-AS	Registered Nursing	12/13/2017	2177	FALL 2017
149.66	AS	RN-AS	Registered Nursing	12/13/2017	2177	FALL 2017
1//2 23	Δς	RN_Δς	Registered Nursing	6/13/2N1R	2183	SPRING 2018

## Student Data

- Quantitative data vs. qualitative data
- What "data" do we learn from students?
- Mechanisms for student engagement
  - Focus Groups
  - Interviews
  - Surveys
  - Class Visits
  - Meetings with student leadership/clubs/organizations

## Data and Equity: What's Data Good For?

- Data tells a narrative
- Data introduces ideas in eye-opening, visual ways
- Informs dialog and encourages/supports deeper thinking
- Enables faculty and administrators to act and be supported
- Is your best friend and worst enemy
- "Never underestimate the power of data denial"

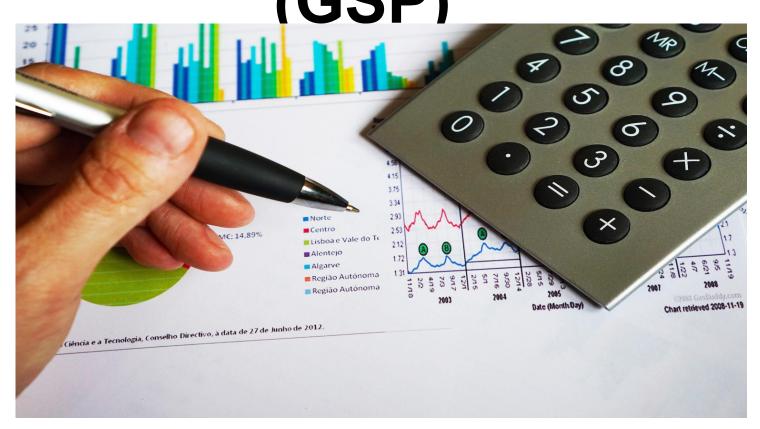
## Setting the Stage for Data Talk

- Create space for people with different perspectives to describe what jumps out at them.
- Ask people to present hypotheses, encourage alternative hypotheses.
   What questions do THEY want asked?
- Determine what you can agree on based on the data, can we agree on action steps?
- List additional information you need to guide possible action steps.
- Don't fear concerns about methodology, address them, but don't let these questions prevent a discussion about students.

## From Data Talk to Data Action

- Create a journey map focused on the arc of a student's experience over time. Look for highs and lows and their causes.
- Conduct focus groups and interviews
- Create a visual representation of the way work is currently done using a process map. Annotate the map with major issues or barriers.
- Find more data and analyze when needed. Dig deeper.
- Scan research and relevant literature to find information about the problem or how it may be solved.

# Questions and Comments Next Webinar Oct 9 at 12:30 on Guided Self Placement (GSP)



## Resources

- ASCCC Website asccc.org
- Data Resources <a href="https://tinyurl.com/ASCCC-GPData">https://tinyurl.com/ASCCC-GPData</a>
- Questions, visits, etc.. info@asccc.org

