

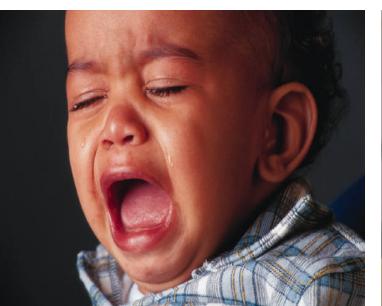
LEADERSHIP. EMPOWERMENT. VOICE.

# Research, Data, and Decision Making What Every Senate Leader Should Know

Jill Leufgen, Chancellor's Office Greg Stoup, President of the RP Group James Todd, VPSS Modesto Junior College John Stanskas, ASCCC Vice President

### The Age of Accountability

As senate leaders, how do we feel about data?









### The Age of Accountability – Why We Need Data

- Removes anecdotal bias
- Provides a clear picture of what is happening to whom
- Can inform decision making and resource allocation
- Is required for funding

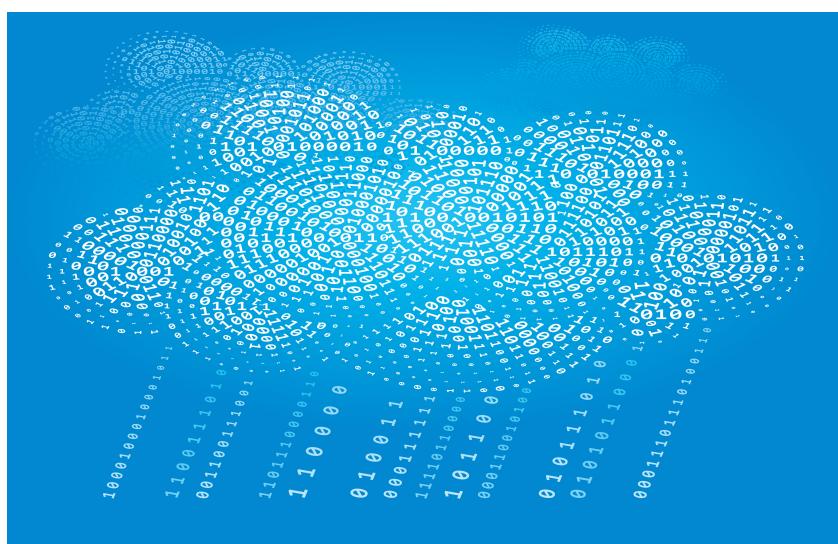


### The Age of Accountability

Like it or not, we need to be able to use data

And there is so much!

- BSI
- SSSP
- Student Equity
- SWP
- IEPI Indicators
- Scorecard



### The Age of Accountability

We need to be able to translate those numbers and spreadsheets into the stories that data tells us about our students and community



## Cutting through the noise

June 16, 2017

Gregory M Stoup

Board President, The RP Group

Vice Chancellor, Contra Costa Community College District



### Reporting & accountability demands placed on colleges

- 1950s descriptive information
- 1960s analytic and comparative
- 1970s evaluative
- 1980s all of the above *plus* planning
- 1990s *plus* accountability reporting
- 2000s *plus* learning outcomes
- 2010s plus institutional effectiveness

### ... and we have a riot of process, strategies, activities ...

- Accountability
  - IPEDS
  - Scorecard
- Accreditation
- Assessment
  - Multiple Measures
  - Validation Studies
- Budget & Resource Allocation
- Curriculum
  - Statistical Validation
- Database Administration

- Effectiveness Measurements
- Enrollment Management
- Equity
  - Focus Groups
  - Benchmarking
- Grants
- Marketing + Outreach
- Planning
  - Master Planning
  - Facilities
  - Labor Market Analysis

- Policy Analysis
- Prof Development
- Program Review
- Student Services
  - Path Analysis
  - Predictive Analytics
- Scheduling
- Surveys
  - Campus Climate
  - Faculty Evaluation
  - Governance

### ... and oh so many metrics

### Scorecard

#### Outcomes

(Prepared & Unprepared)

- Completion rate
- CTE Completion rate
- Skills Builder
- Career Dev

#### Milestones

- 30 Unit rate
- Persistence
- Remediation
  - Math
  - English
  - ESL
- Transfer Achievement
  - Math
  - English
  - · ESL

### IEPI Framework

#### Outcomes

- · Completion rate
- CTE Completion rate
- # of Degree
- · # of Certificates
- # of low-Unit Certificates
- Volume of transfer to 4-Yrs

#### Milestones

- Course completion rate
- BS to transfer level completion pace
  - Math 1 Yr
  - Math 2 Yrs
  - English I Yr
  - English 2-Yrs

#### Fiscal / Acct

- Fund Balance
- Fiscal Health
- Clean Audit
- Accreditation

### Integrated Plan -----

BSI

3SP

Equity

#### Outcomes

- Completion rate
- Career Dev

#### Milestones

- Remediation
  - Math
  - English
  - ESL
- Career Dev success rate

#### **Touches**

- Orientation
- Assessment
- Ed Planning
- Probation Progress
- Outreach

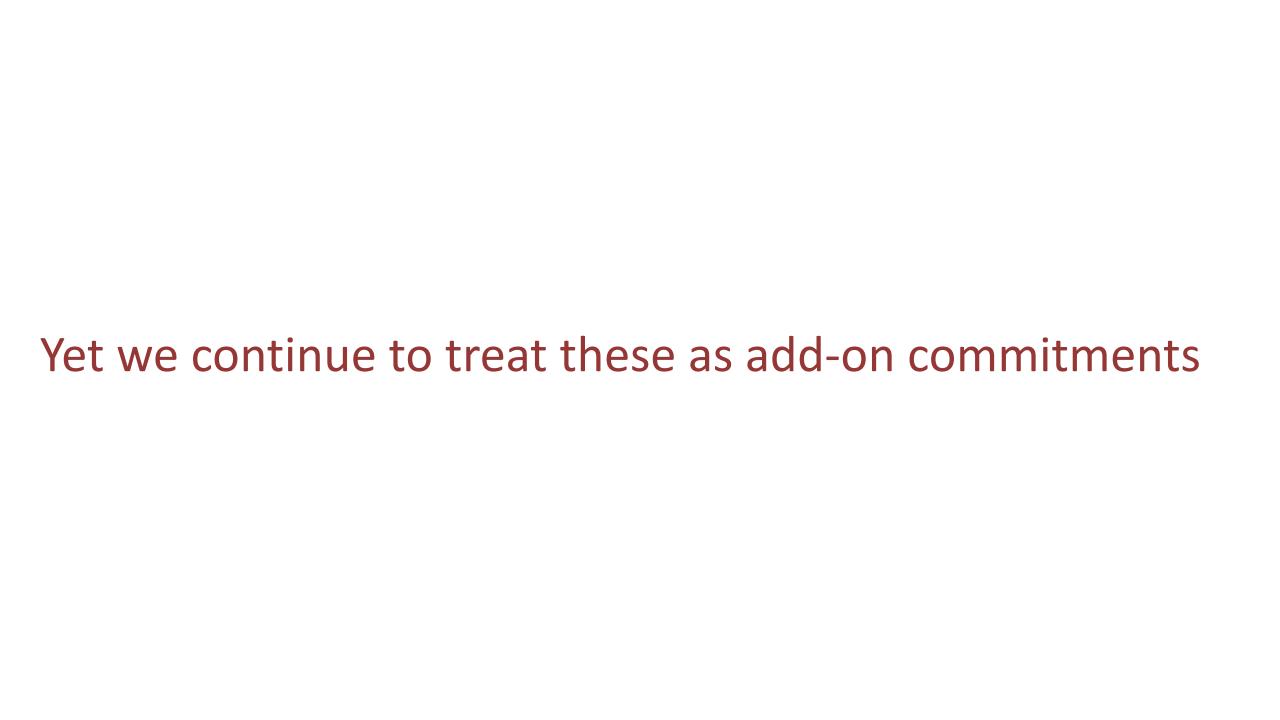
### Broken out by

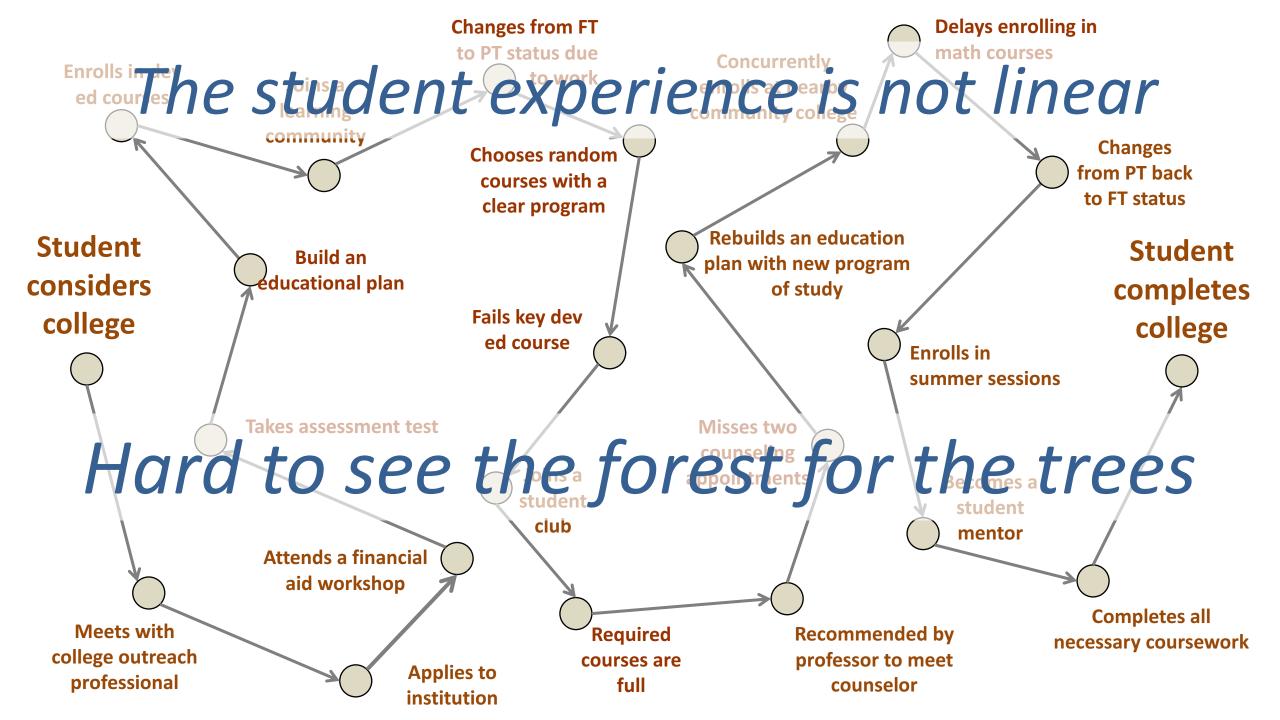
- · foster youth
- disabilities
- low-income
- Veterans
- · American Indian
- Asian
- African American
- Hispanic
- Pacific Islander
- White
- some other race
- more than one race

### Strong Workforce

#### Outcomes

- Degree/Cert volume
- · Transfer volume
- Employed in 2<sup>nd</sup> fiscal guarter
- Employed in 4<sup>th</sup> fiscal guarter
- Jobs closely related to POS
- · Median earnings
- Median change in earnings
- · # attaining living wage
- · # course enrollments





### Cutting through the noise

### If you're searching for parsimony:

POSTSECONDARY PATHWAYS (INCLUDING APPRENTICESHIPS)

# of first-time students choosing a pathway/POS # receiving 3SP
support
services
(Orientation, Ed
Plan, Counseling)

Fall-to-Spring Persistence rate

# complete completing collegelevel math & English in 1st Year

in 1<sup>st</sup> term; # earning 12+ units

# earning 9+ units in POS in first vear

# earning 6+ units

in 1<sup>st</sup> term

SYSTEM OUTCOMES

### **Outcomes**

- Completion rate
- Labor force outcomes (when available)

services

Broken out by student equity subpopulations

ADULT CAREER PATHWAYS

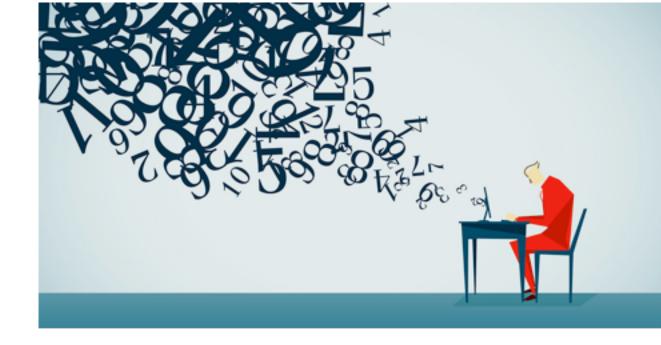
### An important distinction

### Scaling programs $\neq$ Transformational change

- expanding capacity
- squeezing out efficiencies
- do more of what you do well; less of what you don't

- rethinking your institution
- redesigning processes
- challenges the culture





Jill Leufgen
Workforce and Economic Development Division
California Community Colleges Chancellor's Office

### **Basic Skills**

### **Question**

How can we tell if students are making it through the basic skills sequence (especially students of color)?

### **Answer**

Use the Basic Skills Cohort Progress Tracker on Data Mart: http://datamart.cccco.edu/DataMart.aspx





#### California Community Colleges Chancellor's Office

### Management Information Systems Data Mart

Home | S

Students

Courses

Student Services

**Outcomes** 

Faculty & Staff

#### Students/Headcounts

Reports showing student counts, with demographic breakouts if desired, by:

- Annual/Term Student Count
- Enrollment Status
- Day/Evening Status
- Full-time/Part-time Status
- Citizenship Status
- Education Status
- Full-time Equivalent Student (FTES) Counts
- Distance Education (DE) Full-time Equivalent Student (FTES) Counts

#### Student Services

Reports showing student counts, with demographic breakouts if desired, for students who are participants in programs and or services overseen by the Student Services Division of the Chancellor's Office:

- Student Assessment Summary by Instrument ID
- California Work Opportunity and Responsibility to Kids (CalWORKs)
- Disabled Student Program and Services (DSPS)
- Extended Opportunity Program and Services (EOPS)
- Financial Aid
- Matriculation
- Special Population/Group Student Count
- Student Success Services Student Count

#### Outcomes

Reports showing student outcomes in enrollments and programs, with demographic breakouts if desired, by:

Basic Skills Cohort Progress Tracker

- Enrollment Retention and Success Rate
- Grade Distribution
- Program Awards
- Student Success Scorecard Metrics
- Student Success Scorecard Skills Builder Metric
- Transfer Velocity
- · System Wage Tracker
- College Wage Tracker
- Transfer Volume

#### Courses/Calendar

Various reports showing course characteristics such as TOP code, credit status, SAM code, etc. as well as how the course was offered such as day / evening status and accounting method. The reports include:

- Counts of sections offered, students enrolled, and FTES by credit course characteristics
- Counts of sections offered, students enrolled, and FTES by noncredit course characteristics
- Counts of sections offered, students enrolled, and FTES by basic skills course characteristics
- List of courses offered during a term with section counts and characteristics
- Academic Calendar Summary for all colleges for a fiscal year
- Academic Calendar for a district for a fiscal year

#### Faculty & Staff

Reports showing faculty and staff:

- Annual Statewide Staffing Reports
- Faculty & Staff Demographics

Select Starting Cohort Level	Select Cohort Ter Fall 2015 Customize cohort	(Optional)	Sprii	t End Term ng 2017	<u>'</u>		t Basic Skills nematics		~
Two Levels Below Transfer				View Re	eport				
Export To ->   © Excel	OCSV OText	R	ecords Per I	Page: 10	~	•	) Simple Lay	out $\bigcirc$ Advar	nced Layo
		Report	Data & For	mat Area					
port Area									
		Fall 2015-Spring 2017							
	+ Two Le	Two Levels Below Transfer     One Level Below Transfer     Transferable							
	Students	Attempts	Success	Students	Attempts	Success	Students	Attempts	Success
<u> American Dive</u> r Total									
<ul> <li>Mathematics Total</li> </ul>	689	857	503	338	380	255	113	133	80
African-American	42	51	27	22	24	13	2	2	C
American Indian/Alaskan N	lative 6	7	6	3	3	2	1	1	1
Asian	47	60	39	28	31	23	8	12	8
Asidii	191	245	131	87	103	65	30	38	22
Hispanic			44	33	40	27	13	14	8
	64	73					_		1
Hispanic	64	11	6				1	3	_
Hispanic Multi-Ethnicity				1	1	1	1	3	

Report Format Selection Area - Check field to include in the report Demographics & Special Population Options	Financial Aid Options
Gender	☐ Board of Governors Enrollment Fee Waiver
☐ Age Group	☐ Grants
✓ Ethnicity     ✓ Eth	Loans
☐ California Work Opportunity & Responsibility to Kids (CalWORKs)	Scholarship
☐ Disabled Students Programs & Services (DSPS)	☐ Work Study
Extended Opportunity Programs & Services (EOPS)	Update Report

### **Labor Market Information (LMI)**

### **Question**

A CTE program advocates for more resources during the program review process, stating that there are jobs in the area for certificate and degree earners in this field.

What data would support this claim and justify the institution's investment in this program?

### **Answer**

Use the Labor Market Information Library on the DWM website: <a href="http://doingwhatmatters.cccco.edu/StrongWorkforce/LMILibrary.asp">http://doingwhatmatters.cccco.edu/StrongWorkforce/LMILibrary.asp</a>

Contact your Centers of Excellence Director: <a href="http://coeccc.net">http://coeccc.net</a>



FOR EMPLOYERS: WORKFORCE TRAINING RESOURCES SUCCESS STORIES & AWARDS
Workforce Recognition
eShowcase







#### Labor Market Information Library

What sector or program area is your focus?  Manufacturing   What geographic areas are you interested in?	Find LMI Resources
- Central Valley	
Search titles and descriptions by keyword(s):	

Resources filtered by Sector = Manufacturing, and Geographic Area = Central Valley, and Keyword =

Pages: 1 2

#### Central Valley-Mother Lode Regional Labor Market Assessment

Author/Organization: COE Release Date: Sep 2016

Organized by occupational clusters, this report provides regional labor market demand data for occupations that are relevant for community college-level education and training programs. The report also provides regional supply data for community colleges and other education and training provider programs, for these occupations. View >>

#### Regional Planning Unit Summary: Middle Sierra

Author/Organization: EDD-LMID

Release Date: Sep 2016

EDD's Labor Market Information Division prepared the Regional Planning Unit Summaries for use by the California Workforce Development system. View >>

#### Regional Planning Unit Summary: San Joaquin Valley and Associated Counties

Author/Organization: EDD-LMID Release Date: Sep 2016

EDD's Labor Market Information Division prepared the Regional Planning Unit Summaries for use by the California Workforce Development system. View »

#### About the Labor Market Information Library

The Labor Market Information (LMI) Library is a compilation of reports and data tables relevant to career technical education program planning. To be included in the library, the report focus is occupational and includes timely information on workforce needs and/or trends relevant to California community colleges.

Do you have a report recommendation for the LMI Library? If so, send a link or attachment to submit@coeccc.net.

Submit Report
Recommendation >>

#### Popular Labor Market Research Tools

Local Share LMI Worksheet

Demand & Supply Data Tables

Economic Indicators

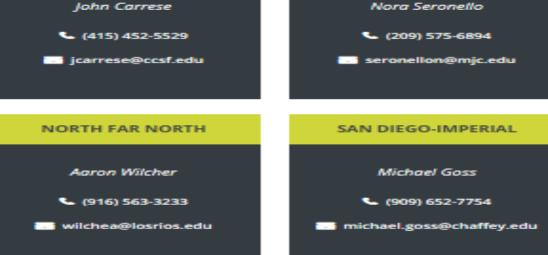
### **Contact Us**

Meet our dynamic research team! Contact a regional COE Director regarding available products and services.

CONTACT US TODAY

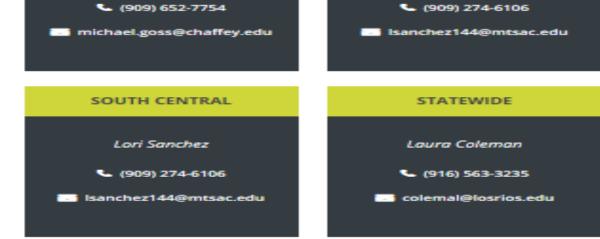
#### Get in Touch

### BAY AREA John Carrese (415) 452-5529 icarrese@ccsf.edu



CENTRAL CALIFORNIA





### **Student Outcomes**

### **Question**

A CTE program works to align its curriculum with regional employer needs.

How can we tell if students in that program are getting jobs and, if so, are they related to their field of study?

### **Answer**

Use the Program Snapshot and the CTE Outcomes Survey tools in LaunchBoard: https://www.calpassplus.org/Launchboard/Home.aspx



The CTE LaunchBoard, a statewide data system supported by the California Community Colleges Chancellor's Office and hosted by Cal-PASS Plus, provides data to California community colleges and their feeder K-12 school districts on the effectiveness of CTE programs. This information is intended to facilitate local, regional and statewide conversations about how to improve student transitions from K-12 to college and on to the workforce. Click on this link to view video tutorials on specific tools within the LaunchBoard.

#### LaunchBoard Features

The LaunchBoard includes several tools to support collecting and viewing information on student outcomes in CTE.

### Program Snapshot

The Program Snapshot includes graphical, question-and-answer style reports on programs, labor market demand, completion, and employment outcomes.

### **Program Tables**

The Program Tables provide detailed information on programs, grouped into categories including program size, student characteristics, milestones, success, employment, and regional labor market information. It includes disaggregated metrics as well as comparison data on historical trends, regional totals, and state medians.

### Strong Workforce Program Metrics

Program-level information on the metrics associated with the Strong Workforce Program, including comparison data based on historical trends, regional and state medians, the highest state outcomes, and college goals.

### CTE Outcomes Survey Tool

The CTEOS Reporting Tool is intended to make Career and Technical Education Outcomes Survey (CTEOS) responses more broadly available to faculty and administrators.

### K-14 CTE Transition Tables

The K-14 CTE Transition Tables provides more detailed information including disaggregated metrics and comparison data on historical trends and statewide averages.

### LaunchBoard Resources

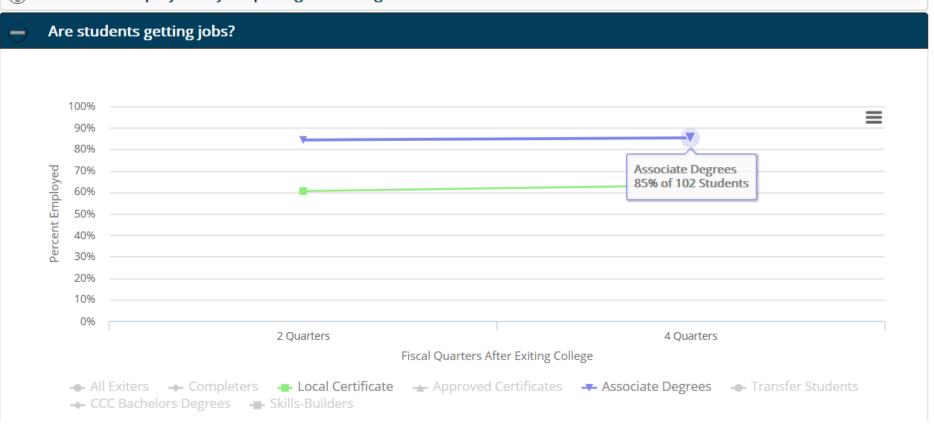
Looking for more information on what the LaunchBoard is and how to use it? Access a suite of FAQs, recorded webinars, guides, and videos to get your questions answered.

### **Program Snapshot Reports**

| Nursing (1230) | 2013-2014 (Change Filter?)

### Employment

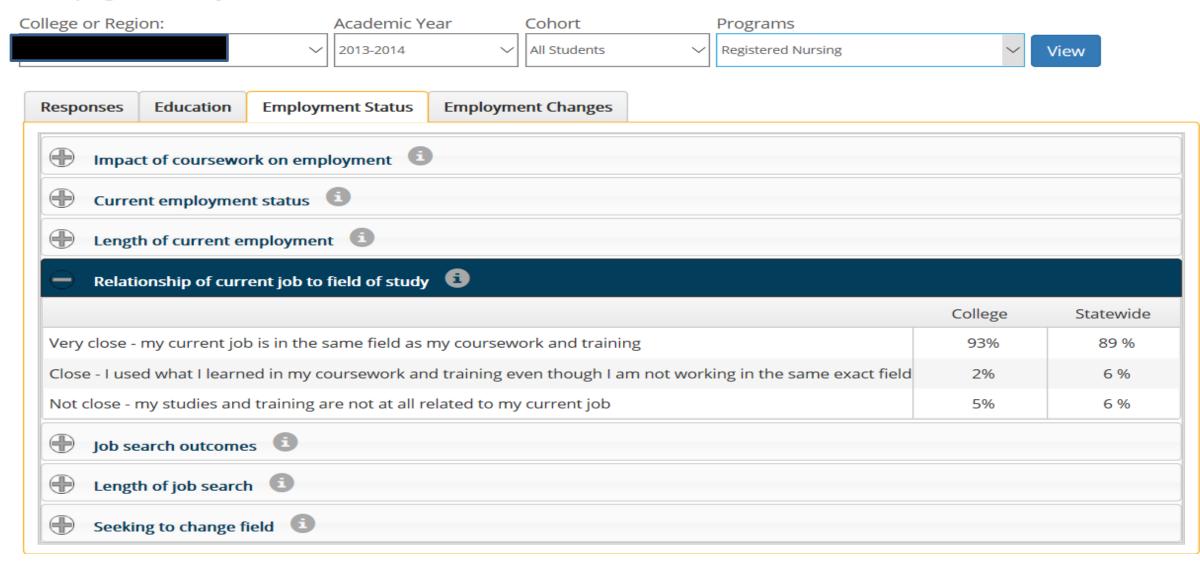
What are the projected job openings in the region?





### Career & Technical Education Outcomes Survey Tables

#### Which programs would you like to view?



### **Additional Resources**

### **List of CCCCO Data Tools and Sources:**

http://doingwhatmatters.cccco.edu/portals/6/docs/Chancellor's%20Office%20Data%20Tools%20and%20Sources.pdf

### **Understanding CCCCO Data Dashboards:**

http://doingwhatmatters.cccco.edu/portals/6/docs/Understanding%20CCCCO% 20Data%20Dashboards.pdf

### Which Data Tool Should I Use?:

http://doingwhatmatters.cccco.edu/portals/6/docs/Which%20Data%20Tool%2 0Should%20I%20Use%20.pdf

### What Types of CTE Data are Available?:

http://doingwhatmatters.cccco.edu/portals/6/docs/What%20Types%20of%20C TE%20Data%20Are%20Available%20infograhic.pdf

### IEPI ASK on Using the LaunchBoard in Data Conversations: forthcoming

### **Data on the Ground Floor**

James Todd
Vice President of Student Services
Modesto Junior College



### The world of data for a faculty-turnedadministrator

Step I: Data Awareness

Step II: Data Driven

Step III: Data Capacity-Building

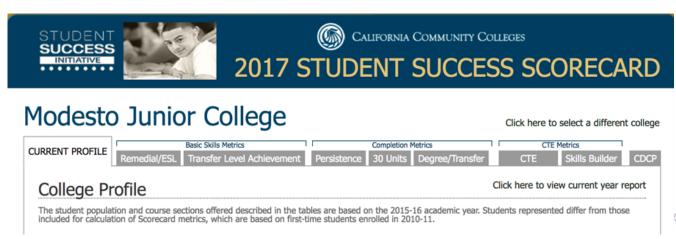








### Step I: Data Awareness



Knowing the landscape

nt Trends

#### Student Achievement Data and Institution Set Standards

# 5 Year Trends in Success Rates 2011-16 5.0% 5.0% 6.0% 6.0% F11 Sp 12 F 12 Sp 13 F 13 Sp 14 F 14 Sp 15 F 15 Sp 16 F 16

#### Trends in Annual Unduplicated Headcount 2009-2016





Student Services and Special Programs Fact Sheet



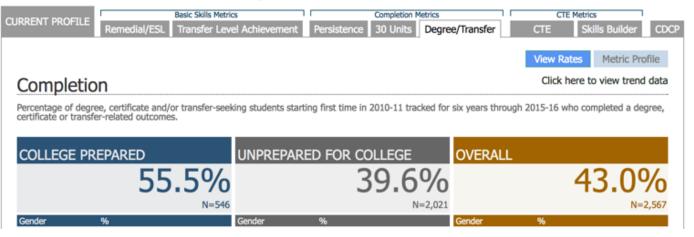


### CALIFORNIA COMMUNITY COLLEGES

### 2017 STUDENT SUCCESS SCORECARD

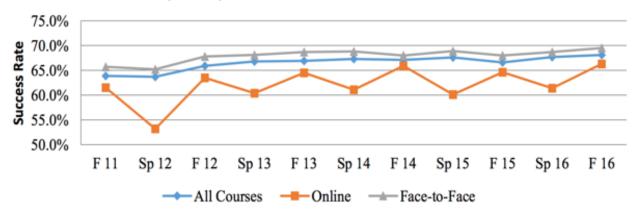
### Modesto Junior College

Click here to select a different college



#### **Success Trends by Delivery Modality**

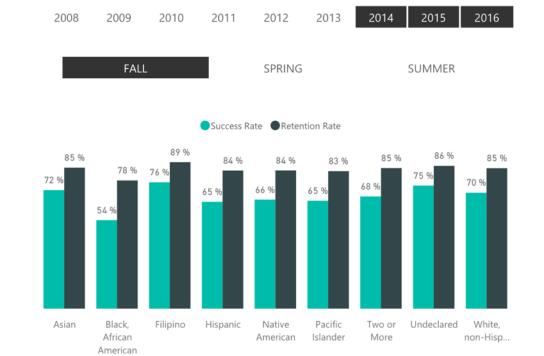
Trends in Total, Online, and Face-to-Face Course Success Rates 2011-2016



### Step II: Data Driven

### Understanding the key indicators

Student Retention and Success, by Ethnicity



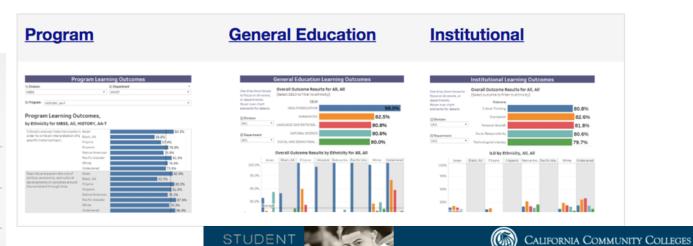
# Instructional Program Review Template

### **GPA After First Semester** Fall 2009 Fall 2014 60% 51% 50% 39% 40% 30% 20% 10% 0% Below 2.0 2.0 & Above No GPA

# Exploring Correlations

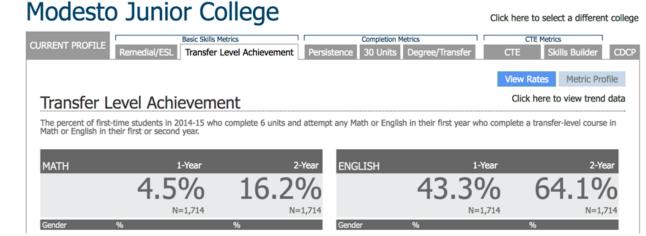
### Data Capacity-Building

### **Instructional Learning Outcomes Data**



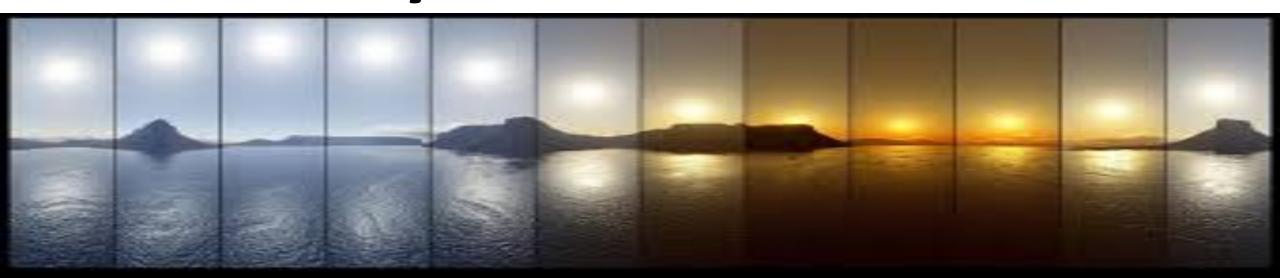


### 2017 OTODENT OCCUESO SCORE



### So What Do You Need to Do at Your College?

How will you use data effectively to serve students next year?



### Questions



### Thank you!

Go get your bulletproof bracelets, your lasso of truth, and your go-go boots of justice and lead your senate!

