# Community College Performance Standards 

Trustee's Role in in Setting Standards for Student Achievement.

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## Presentation Outline

- The Mandated Data \& Definitions
- Data Presentations Samples
- The Trustees' Role \& Responsibilities
- "What if" Discussion
- Conclusion


## Student Achievement Mandate

- Community Colleges shall establish standards for student achievement (ACCJC requirement)
- A standard is a level of performance that an institution determines it must meet. (Not a goal)
- Should an institution not meet an adopted standard it must engage in high level institutional introspection.


## The Student Achievement Standards

- Student Course Completion Rates (\%)
- Student Retention Rate (\%)
- Student Degree Completion \#
- Student Transfer to 4 yr college/university \#
- Student Certificate Completion \#
- Gainful Employment Data (USDE Proposal)


## Student Course Completion Rates (\%)

- The completion rate is calculated by dividing the number of students satisfactorily completing (with a grade of "C" or better) all courses by number of students attempting all the courses.
- Significance - demonstrates ability of students to satisfactorily progress - predictor of graduation.
- This data is computed by the District's institutional research staff for each college.


## ABC Community College

All Students - Course Completion Rate


## EFG College

Student Completion Rates


College Benchmarks and Goals

|  | 2011/2012 | 2012/2013 | 产 | Benchmark/ Standard for ACCIC | Inspirational Goal |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1. Successful course completion rate (\%) | 70\% | 70\% | $\sqrt{ }$ | 70\% | 72\% |
| 2. Fall-to-fall persistence rate (\%) | 37\% | 40\% | $\sqrt{ }$ | 37\% | 40\% |
| 3. Degree completion (total \#) | 319 | 342 | $\checkmark$ | 300 | 330 |
| 4. Transfer (total \#) | 237 | Not available |  | 275 | 300 |
| 4.a. UC/CSU Transfer \# | 158 | 169 | $\sqrt{ }$ | 165 | 170 |
| 5. Certificate completion (total \#) | 280 | 337 | $\sqrt{ }$ | 280 | 300 |
| 6. Licensure Pass Rate: Radiological Technology-National Exam | 100\% | 100\% | $\checkmark$ | 100\% | 100\% |
| 7. Job Placement | NA | NA |  | NA | NA |
| 8. Fall-to-spring persistence rate (\%) | 59\% | 61\% | $\sqrt{ }$ | 59\% | 62\% |
| 9. Student success rates during their first year* | 66\% | 65\% |  | 66\% | 68\% |
| 10. Success in GE | 69\% | 70\% |  | $71 \%$ | 73\% |
| 11. Success in DE | 53\% | 63\% | $\checkmark$ | 53\% | 56\% |
| 12. Success in CTE | 79\% | 77\% |  | 80\% | 82\% |
| 13. Success in Pre-transfer | 57\% | 58\% | $\checkmark$ | 57\% | 59\% |
| 14. Success in Non-CBET ESL | 63\% | 66\% | $\checkmark$ | 65\% | 67\% |
| 15. \% of students placed in pre-transfer math that take pre-transfer math | 48\% | 43\% |  | 65\% | 70\% |
| 16. \% of students placed in pre-transfer English that take pre-transfer English | 40\% | $34 \%$ |  | 55\% | 65\% |
| 17. \% of students place in pre-transfer reading that take pre-transfer reading | 32\% | 26\% |  | 50\% | 55\% |
| 18. FTES (Total \#) | 4420 | 4402 |  | 4500 | 5000 |
| 19. LOAD (Year) | 499 | 504 |  | 525 | 550 |

- I through 7 are required by ACCIC and US Department of Education.
- Green indicates making positive progress from previous year.
- $\quad \sqrt{ }$ indicates meeting the benchmark.


## Student Retention Rate Measure

- The student retention rate is calculated by dividing the number of students returning each Fall semester for class (less the number of graduates/transfer students) by the number of students enrolled in the previous Fall semester.
- Significance: Demonstrates students' timely progress towards completion.
- The data is computed by the District's institutional research staff for each college.


## GHJ Community College



## Degree Completion Measure

- The degree completion measure equals the number of degrees (AA/AS/AAT/AST) awarded annually by students at a college.
- Significance: Measures students' success in completing degree requirements and obtaining a post-secondary degree.
- The data is calculated by the District's institutional research staff for each college and supplemented by Chancellor's Office.


## Student Degree Completion



- \# of Degrees

■ Grad. Standard

## Student Transfer Measure

- The number of students annually that transfer to a 4 year college or university to continue their education towards a Bachelor's Degree.
- Significance: Measures success of students to complete transfer requirements and move towards a Bachelor's degree.
- The data is calculated by the District's institutional research staff for each college.


## Student Transfer Numbers

Student Transfer \#


UC \& CSU Transfer Data


## Certificate Completion Measure

- The number of students who annually are awarded a certificate of achievement in an occupational training or specialized training program.
- Significance: Demonstrates students' ability to complete occupational training programs and be prepared to move into the work force.
- The data is calculated by the District's institutional research staff for each college and supplemented by the Chancellor's Office.

Certificates of Achievement


## Gainful Employment Measure

- USDE is discussing adding requiring the regional accreditation commissions to establish a requirement for colleges and universities to report on student success in obtaining gainful employment after graduation/completion of occupational training.
- The rate of success in student's gaining employment in the field of their academic training/study.
- Significance: Demonstrate the value of the training/education from your institution to the nation's economy.


## Trustees' Responsibilities

- With input approve or adopt a Student Achievement Standard for each measure.
- Annually monitor performance/ reassess standards.
- Hold CEO accountable to meet adopted student achievement standards.
- Hold courageous conversations about results.
- Consider policy/budgetary modifications to help improve student success results.


## What if?

- What if your college does not achieve the adopted standard?
- Should an institution not meet an adopted standard it must engage in high level institutional introspection.
- Require CEO to present to the Board an action plan to remedy the situation as a result of such introspection.
- Monitor continued performance with interim benchmarks.


## Student Achievement Measures Discussion

- Why are such numbers important to your District? To your Community?
- Why should you consider the success rates for "prepared students" and "under-prepared students" match up in your District?
- Why should you be concerned with the success rates for sub-groups compare? (i.e. African American students, or men vs. women etc.)


## Additional "Thru-put" Data

- Follows are samples of additional student measures that can be helpful in measuring student success in your institution.
- These are NOT required by the ACCJC but may be of a help to your Board of Trustees and your community.


## Student Access Measures

- Student assessment results
- English \& Math
- Basic Skills Completion Rate
- English \& Math
- Basic Skills Completion Time
- English \& Math
(Measures also grouped by sex \& race data)


## Student Access Measures

- Student Connection
- \% of local high school students (penetration in to local market)
- Concurrent enrollment \#
- College connection \#
- International students \#
- K-12 to College visits \& programs \#
- Disaggregated Data (enrollment vs. population)


## Student Goals

- Students Completing Education Planning - (\% and \#)
- Students Tracking Education Plan (\%)
- Students Using Counseling / Advising
- (contact hours \& \#'s)
- FTES / FTEF \#
- Major Student Goal Categories (\#)
- Disaggregated Data


## Student Success (AA/AS)

- Associate Degrees
-Number
-\% of Students with AA/AS goal
-Comparison to:
- Adopted Standard
- Adopted Goal
- Disaggregated Data

Disaggregated Student Completion Rates

| 100.0\% |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 90.0\% |  |  |  |  |
| 90.0\%80.0\% |  |  |  |  |
|  |  |  |  |  |
| 70.0\% |  |  |  |  |
| 60.0\% |  |  |  |  |
|  |  |  |  |  |
| 40.0\% |  |  |  |  |
| 30.0\% |  |  |  |  |
|  |  |  |  |  |
| 20.0\% |  |  |  |  |
| 10.0\% |  |  |  |  |
|  |  |  |  |  |
| - African American | 51.6\% | 45.7\% | 38.3\% | 37.0\% |
| --American Indian | 25.0\% | 43.2\% | 29.6\% | 30.3\% |
| $\simeq$-Asian | 59.0\% | 44.2\% | 51.3\% | 58.2\% |
| $\sim$ Hispanic | 40.3\% | 39.2\% | 45.8\% | 38.0\% |
| * White | 43.3\% | 43.8\% | 47.4\% | 46.1\% |
| $\bigcirc$ Total College | 43.6\% | 43.6\% | 47.4\% | 45.0\% |

## Student Success (Transfer)

- AAT / AST Degrees Available (\# \& \%)
- Student Transfers (\#)
- U.C.
- C.S.U.
- In-State Private
- Out of State
- Total
- Disaggregated Data
- Student Transfer Rate (\% with transfer goal)


## XYZ Community College



## Certificates of Completion Data

- Completion rate (\%) reported to C/O
- CTE Completion Rates
- Licensure Pass Rates
- By Groups
- Employment Data
- Disaggregated Completion rates


## R.N. Pass Rate



## Use of Technology

- \# of Students using forms of distance education (MOOC's, Blended classes, etc.)
- Student completion rates (\%)
- Compare to traditional classes (\%)
- Disaggregated date (\%)
- Cost for specialized courses vs. traditional courses (\$)


## Conclusion

- Your District must adopt the following Student Achievement Standards:
-Student Course Completion Rates (\%)
-Student Retention Rate (\%)
-Student Degree Completion (\#)
-Student Transfer to 4 yr college/university (\#)
-Student Certificate Completion (\#)


## Conclusion

- The college(s) must report the results to the ACCJC annually.
- The Board must monitor the college(s) performance in these 5 areas.
- Failure to achieve the adopted standards should result in the college holding discussions on how to improve.
- The Board must monitor the college(s) response and following results.


## Conclusion

- Student Success is "Job 1".
- Questions? Comments?

